### PLANS & PRICING > PASSWORD MANAGER

# Upgrade from Individual to Organization

View in the help center: https://bitwarden.com/help/upgrade-from-individual-to-org/

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## Upgrade from Individual to Organization

This article will guide existing individual Password Manager users (**Free** or **Premium**) through the process of transitioning to an organizations plan (**Free**, **Families**, **Teams**, or **Enterprise**) in order to start securely sharing data from organizations with friends, family, co-workers, a department, or an entire company.

#### Start your organization

Complete the following steps to start your organization:

1. Log in to the Bitwarden web app and select the **New organization** button:

Password Manager	All vaults			New ~	BW
☐ Vaults ✓ Send	FILTERS ⑦		Name	Owner	:
্র Sent	Q Search vault	83	My Mailing Address Brett Warden	Ме	:
Generator Import data	All vaults All vaults Any vault + New organization		My New Item myusername	Ме	:
Export vault ≅ Reports	✓ All items		Personal Login myusername	Ме	:
Settings	☆ Favorites ③ Login □ Card 圖 Identity		Secure Note	Ме	:
	C Secure note	Nowora	anization		

2. On the New Organization screen, enter an Organization name for your new organization and the Billing email we can reach you at.

#### (i) Note

Paid organizations (Families, Teams, or Enterprise) have a 7-day free trial built in. We won't charge you until your trial is over. You can cancel your subscription at any time in the **Settings** tab of your organization.

3. If you are creating an organization on behalf of a business:

- Check the This account is owned by a business checkbox.
- Provide your **Business name**.

4. In the **Choose your plan** section, select which type of organization to create. Options include:

- Free: For testing or personal users to share with one other user. Learn more.
- Families: For personal use, to share with family & friends. Learn more.

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- Teams: For businesses and other team organizations. Learn more.
- Enterprise: For businesses and other large organizations. Learn more.

#### (i) Note

Paid organizations (Families, Teams, or Enterprise) include premium features for all enrolled users. For more information about premium features, see Password Manager Plans.

5. If you selected a paid organization, enter the following information:

- For **Teams** or **Enterprise**, enter the number of **User Seats** you need. Seats will be added if you exceed this number, unless you specify a limit.
- For Families, Teams, or Enterprise, enter the amount of Additional Storage (GB) you need. Your plan comes with 1 GB of shared encrypted file attachments, and you can add additional storage later if needed.
- For **Teams** or **Enterprise**, select whether you'd like to be billed **annually** or **monthly**. Other organization types may only be billed annually.
- For any paid organization, enter your Payment Information.

#### **♀** Tip

If you want to use Secrets Manager, complete the following steps to add it to your plan:

- 1. In the More from Bitwarden section, select the Add Secrets Manager checkbox.
- 2. In the **User seats** field, specify the number of seats to purchase for Secrets Manager. This must be lower than or equal to the number of seats specified for your Password Manager subscription.
- 3. In the **Additional service accounts** field, specify the number of service accounts to add to Secrets Manager. Teams and Enterprise plans come pre-packaged with 50 and 200 service accounts, respectively.

6. Click Submit to start using your new organization.

#### Cancel premium individual plan

Paid organizations (Families, Teams, or Enterprise) automatically provide all users with access to premium features. If you had a premium individual subscription at the time of creating the organization, you can cancel your premium individual subscription without losing access to premium features.

#### 🗥 Warning

Bitwarden offers refunds for cancelled premium individual plans **within 30 days of account creation**. If you create a paid organization within 30 days of creating a premium individual account, contact us to initiate your refund.

At this time, Bitwarden does not offer refunds to paid subscriptions older than 30 days.

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To cancel your premium individual subscription:

#### 1. In the Bitwarden web app, navigate to **Settings** $\rightarrow$ **Subscription**:

Password Manager	Subscription	BW			
Vaults	Subscription Payment method Billing history				
🕼 Send	Status Details				
$rak{l}$ Tools $\sim$	Active Premium (Annually) @ \$10.00 \$10.00 /year				
<b>≅</b> Reports	Next charge Dec 4, 2025, \$10.00				
🕸 Settings 🛛 🔿	Download license Cancel subscription				
My account					
Security	Storage				
Preferences	Storage Your subscription has a total of 1 GB of encrypted file storage. You are currently using 0 MB.				
Subscription					
Domain rules	Add storage Remove storage				
	Subscription page				

2. Select the Cancel Subscription button.

#### **Next steps**

Now that you have created your organization, we recommend that you:

- Invite users to your organization.
- Create a collection.
- Share items to a collection.