

SÄKERHET > TRUSTED COMMUNICATIONS

# Emails from Bitwarden Servers

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<https://bitwarden.com/help/list-of-emails/>

## Emails from Bitwarden Servers

This article describes the automated emails that will be sent from [no-reply@bitwarden.com](mailto:no-reply@bitwarden.com) or [.eu](mailto:bitwarden@bitwarden.eu) to organization members, including owners, admins, and end-users, as well as individual users.

Emails in this article are organized by who will receive them as well as by criticality. **Whether an email is considered critical in an organization context may depend on your organization's particular deployment or requirements.**

### Organization emails

#### Critical administrative emails

The following emails alert owners and admins of Bitwarden organizations to critical changes or action items related to their organization:

Subject line	Variable	Description
Your Subscription Will Renew Soon	n/a	The billing email for an organization receives this email when their organization subscription is <a href="#">approaching a renewal date</a> .
{Organization} Seat Count Has Increased	{Organization} = Your organization's display name.	All owners receive this email when their <a href="#">organization seat count autoscales</a> .
{Organization} Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of their organization's members matches their <a href="#">seat limit</a> .
Domain not claimed	n/a	All owners and admins receive this email when an <a href="#">attempt to claim a domain for their organization was not successful</a> .
Action Required: {User} Needs to be Confirmed	{User} = A user's email address.	All owners and admins receive this email when a user is waiting to be <a href="#">confirmed to join the organization</a> .
Review SSO login request for new device	n/a	All owners and admins receive this email when a user is waiting for a <a href="#">trusted device to be approved</a> .

Subject line	Variable	Description
Request to Delete Your Organization	n/a	<p>An owner receives this email if they have requested deletion of their organization from Bitwarden support.</p> <p>This email will only be sent to a valid owner who has confirmed with Bitwarden support that organization deletion can be initiated.</p>

## Critical member emails

The following emails alert members of Bitwarden organizations, in all roles, to critical changes or action items related to their account:

Subject line	Variable	Description
Join {Organization}	{Organization} = Your organization's display name.	A user receives this email when they are invited to join an organization.
You have been revoked from {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access is revoked due to violation of the <a href="#">Require two-step login</a> or <a href="#">Single organization</a> policies.
Your admin has initiated account recovery	n/a	A user receives this email when an administrator has <a href="#">initiated account recovery on their account</a> .
Login request approved	n/a	A user receives this email when a trusted device <a href="#">login request is approved by an administrator</a> .
Your Bitwarden account is claimed by {Organization}	{Organization} = Your organization's display name.	A user receives this email when their account is <a href="#">claimed by an organization they are a member of</a> .

## Critical Secrets Manager emails

The following emails alert owners of Bitwarden organizations to critical changes or action items related to their use of Secrets Manager:

Subject	Variable	Description
{Organization} Secrets Manager Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of users in an organization <a href="#">assigned to Secrets Manager matches its seat limit</a> .
{Organization} Secrets Manager Machine Accounts Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of <a href="#">machine accounts created in an organization matches its machine account limit</a> .

## Non-critical organization emails

The following emails alert members of Bitwarden organizations, in all roles, to non-critical changes or actions items related to their account or organization:

Subject line	Variable	Description
You Have Been Confirmed to {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access to the organization is confirmed.
Access Requested for Secrets Manager	n/a	An admin or owner receives this email when a user has requested access to <a href="#">Secrets Manager</a> .
Accept Your Free Families Subscription	n/a	A user receives this email when a member of an organization invited them to <a href="#">create a sponsored Families organization</a> .
Success! Families Subscription Accepted	n/a	A user receives this email when they've redeemed an invitation to <a href="#">create a sponsored Families organization</a> .
Your Families Sponsorship was Removed	n/a	A user receives this email when they've manually removed <a href="#">sponsorship for a Families organization</a> .

Subject line	Variable	Description
Removal of Free Bitwarden Families plan	n/a	A user receives this email when sponsorship for a Families organization has been <a href="#">removed by an administrator</a> , typically by <a href="#">activating a policy</a> .

## Provider & business unit emails

The following emails alert provider and business unit admins to any changes or action items relevant to their provider or business unit:

Subject line	Variable	Description
Create a Provider	n/a	A provider admin receives this email when they are <a href="#">registered to create a provider</a> .
Set Up Business Unit	n/a	A business unit admin receives this email when they are registered to create a <a href="#">business unit</a> .
Join {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when they are <a href="#">invited to join a provider</a> or business unit.
You Have Been Confirmed To {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their <a href="#">access to a provider or business unit is confirmed</a> .
You Have Been Removed from {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their <a href="#">access to a provider or business unit is removed</a> .
Update your billing information	n/a	A client organization owner receives this email if their organization is removed from provider management and must add a billing method.
Request to Delete Your Provider	n/a	An owner receives this email if they have requested deletion of their organization from Bitwarden support.

## Self-hosting emails

The following emails alert administrators of self-hosted Bitwarden deployments of changes or action items related to their server:

Subject line	Variable	Description
License Expired	n/a	An owner receives this email when the <a href="#">license file</a> for their self-hosted server has exceeded its 60-day <a href="#">grace period</a> after expiration.
[Admin] Continue Logging In	n/a	An administrator receives this email while logging in to the <a href="#">System Administrator Portal</a> .

## Widely-applicable emails

The following emails alert Bitwarden users, including members of organizations in any role and individual users, of changes or action items related to their account:

Subject line	Variable	Description
Verify Your Email	n/a	A user receives this email during independent account creation.
Your Email Change	n/a	A user receives this email when a request to change their account email address is initiated.
Your Master Password Hint	n/a	A user receives this email when they've requested a <a href="#">master password hint</a> during login.
Master Password Has Been Changed	n/a	A user receives this email when their master password is changed.
Your Bitwarden Verification Code	n/a	A user receives this email when logging in if they need to input <a href="#">email-based two-step login</a> or <a href="#">verify a new device</a> .

Subject line	Variable	Description
New Device Logged In From {Device}	{Device} = Device type, for example "Chrome Extension", "Windows", or "iOS".	A user receives this email when their account is logged into from a new device.
Failed login attempts detected	n/a	A user receives this email when several attempts to log in to their Bitwarden account fail.
Recover 2FA From {IP}	{IP} = An IP address.	A user receives this email when a two-step login <a href="#">recovery code is used to deactivate 2FA</a> .
Delete Your Account	n/a	A user receives this email when <a href="#">deletion of their account has been requested</a> .
Payment Failed	n/a	A user receives this email when the payment method attached to their subscription has failed on renewal.
Account Credit Payment Processed	n/a	A user receives this email when account credit is processed toward a subscription renewal.
Welcome to Bitwarden!	n/a	A user receives this email when they create a new Bitwarden account.
Emergency Access Contact Invite	n/a	A user receives this email when they are <a href="#">invited to be an emergency contact for another user</a> .
Accepted Emergency Access	n/a	A user receives this email when another user has <a href="#">accepted an invitation to become an emergency contact</a> .
You Have Been Confirmed as Emergency Access Contact	n/a	A user receives this email when they are <a href="#">confirmed as an emergency contact for another user</a> .

Subject line	Variable	Description
Emergency Access Initiated	n/a	A user receives this email when a emergency contact <a href="#">requests access to their account</a> .
Emergency Access Approved	n/a	A user receives this email when their <a href="#">request for emergency access to another's account</a> is approved.
Emergency Access Rejected	n/a	A user receives this email when their <a href="#">request for emergency access to another's account</a> is rejected.
Pending Emergency Access Request	n/a	A user receives this email when an <a href="#">initiated emergency access request</a> is still pending after a certain amount of time.
Emergency Access Granted	n/a	A user receives this email when access to their account <a href="#">has been granted to an emergency contact</a> .