

ADMIN CONSOLE > USER MANAGEMENT

Claimed Domains

View in the help center:
<https://bitwarden.com/help/claimed-domains/>

Claimed Domains

Enterprise customers can claim domain ownership (eg. [mycompany.com](#)) for their organizations. Claiming a domain supports the following features:

- **Claimed member accounts:** When you claim a domain, any organization member accounts that have email addresses with a matching domain (e.g. [jdoe@mycompany.com](#)) will also be claimed by your organization. Claimed member accounts are functionally owned by the organization, restricting users from taking some account actions and allowing administrators to delete the account, including deleting that user's individual vault, outright instead of only removing them from the organization. [Learn more](#).
- **Easier SSO for members:** When you claim a domain, any organization member accounts that have email addresses with a matching domain (e.g. [jdoe@mycompany.com](#)) will, during SSO, automatically bypass the step that would require them to enter an [SSO identifier](#).
- **Automatically verify member emails:** When you claim a domain, any organization member accounts that have email addresses with a matching domain (e.g. [jdoe@mycompany.com](#)) will have their [email automatically verified](#) when onboarded.

Domains can be claimed with a valid and unique-to-Bitwarden DNS TXT record.

Claim a domain

In order to claim a domain, Bitwarden must verify that:

- No other organization has verified the domain.
- Your organization has ownership of the domain.

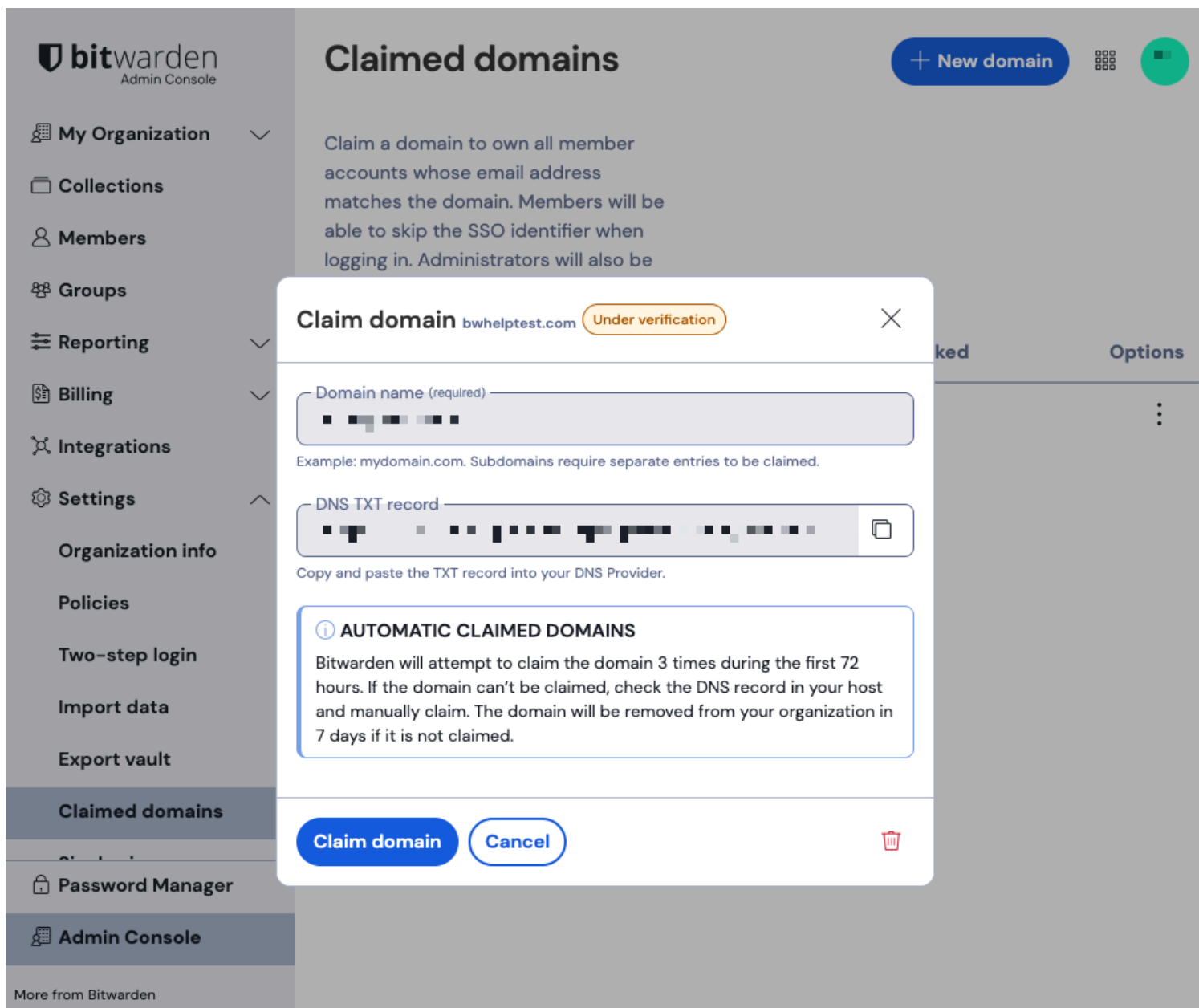
Bitwarden will use a DNS TXT record to validate a domain claim. This DNS TXT record must be kept active and available at all times, as Bitwarden will continually check for it.

To claim a domain:

1. Log in to the Bitwarden [web app](#) and open the Admin Console using the product switcher:

The screenshot shows the 'All vaults' page in the Password Manager application. The left sidebar contains navigation links: 'Vaults', 'Send', 'Tools', 'Reports', 'Settings', 'Password Manager' (highlighted with a red box), 'Secrets Manager', 'Admin Console', and 'Toggle Width'. The main content area is titled 'All vaults' and features a 'FILTERS' sidebar on the left and a list of vaults on the right. The 'FILTERS' sidebar includes a search bar and two sections: 'All vaults' (with links to 'My vault', 'My Organiz...', 'Teams Org...', and 'New organization') and 'All items' (with links to 'Favorites', 'Login', 'Card', 'Identity', 'Secure note', 'Folders', 'No folder', 'Collections', 'Default colle...', 'Default colle...', and 'Trash'). The vault list on the right has columns for 'All', 'Name', and 'Owner'. It displays four vaults: 'Company Credit Card' (Visa, *4242, owned by 'My Organiz...'), 'Personal Login' (myusername, owned by 'Me'), 'Secure Note' (owned by 'Me'), and 'Shared Login' (sharedusername, owned by 'My Organiz...'). A red arrow points from the 'Secrets Manager' link in the sidebar to the 'All items' section in the filters.

2. Navigate to **Settings** → **Claimed domains**:



Claiming a domain

- On the **Claimed domains** screen you will see a list of active domains, along with status checks and options. If you have no active domains, select **New domain**.

Tip

If you're claiming a domain for the first time, the [single organization policy](#) will automatically be activated during the claiming workflow. This policy is required for organizations claiming domains moving forward, however if you claimed a domain prior to the 2025.3.0 release you will not be subject to this requirement.

- In the pop-up window, enter a **Domain name**.

Note

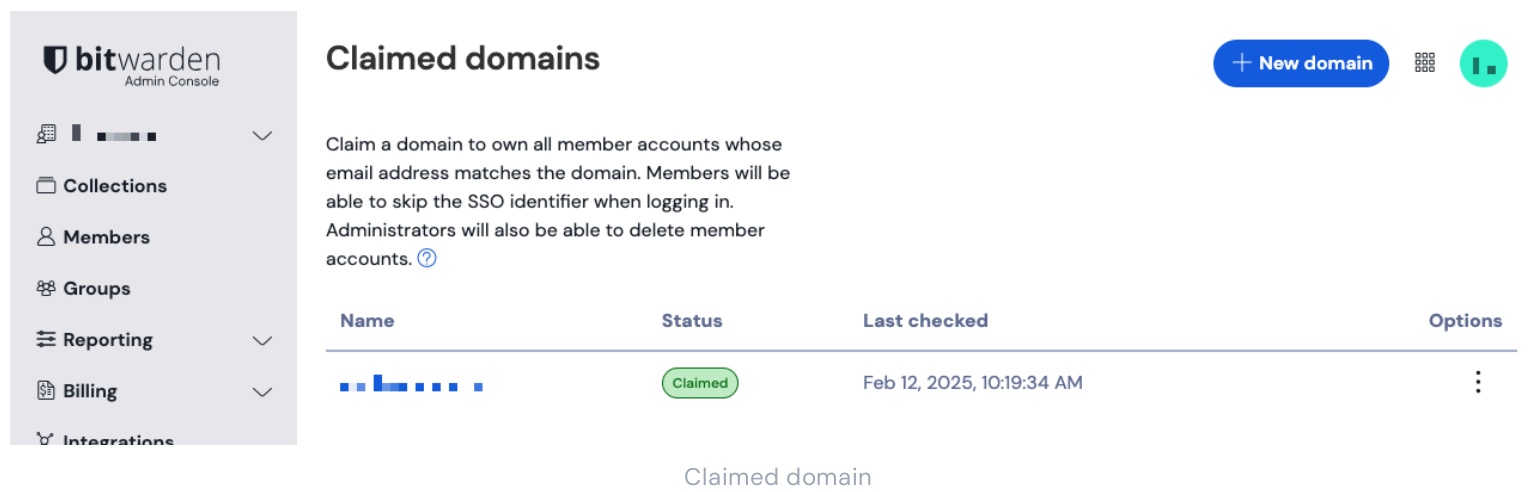
The format of the domain name entry **should not** include **https://** or **www..**

5. Copy the **DNS TXT record** and add it to your domain.

6. Select **Claim domain**.

Manage your domains

You can manage and view the status of your domains from the **Claimed domains** page.



Claimed domains

Claim a domain to own all member accounts whose email address matches the domain. Members will be able to skip the SSO identifier when logging in. Administrators will also be able to delete member accounts. ?

Name	Status	Last checked	Options
...	Claimed	Feb 12, 2025, 10:19:34 AM	⋮

Claimed domain

Select the domain name, or the **⋮** menu located on the right side of the domain item if you wish to edit, or delete a domain.

The **⋮** menu provides additional options to **Copy DNS TXT records**, and to manually **verify domain** if automatic verification was not successful during the new domain setup.

Domains will have a status of **UNVERIFIED** or **VERIFIED**.

Warning

Bitwarden will attempt to verify the domain 3 times during the first 72 hours. If the domain has not been verified within 7 days after the 3rd attempt, the domain will be removed from your organization.

Domain setup activities will be logged in the organization event logs. To view events, navigate to **Reporting → Event logs** in the Admin Console.

Once your domain is claimed

Once your domain is claimed and verified, your organization will gain access to the following:

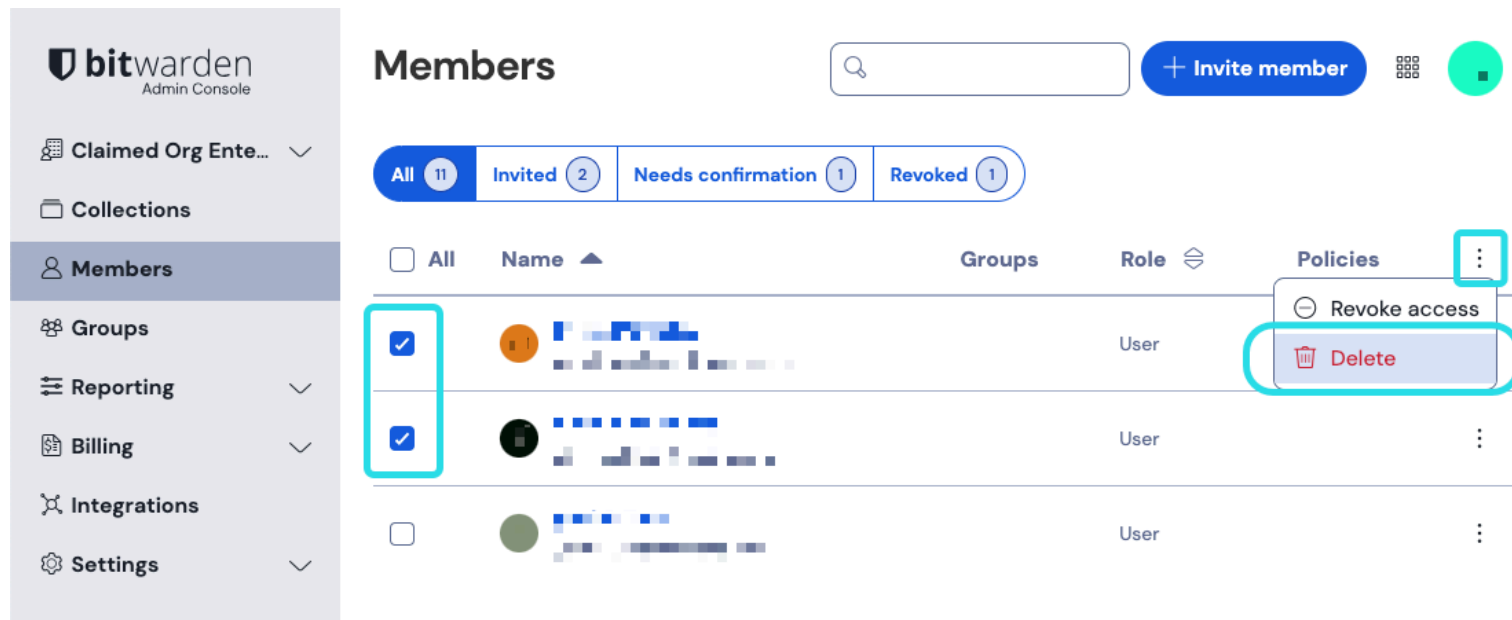
Claimed member accounts

When you claim a domain, any organization member accounts that have email addresses with a matching domain (e.g. **j.doe@mycompany.com**) will also be claimed by your organization. Claimed member accounts are functionality owned by the organization, resulting in a

few key changes to the way the account works:

Org-managed account deletion

Claimed member accounts can be outright deleted by organization administrators, instead of only being able to be removed from the organization. Owners and admins can delete a claimed account from the Admin Console's **Members** page using the **:** menu:



Delete claimed accounts

Members of your organization that do not have claimed accounts can be **Removed** from the organization instead.

Note

Directory Connector and SCIM do not have the ability to delete claimed accounts, this action can only be taken by admins and owners from the web app Admin Console.

Restricted access to account actions

Users with member accounts will be restricted from:

- Changing their account email address to a different domain (members can still change the username portion of their email address).
- Leaving the organization.
- Purging their vault.
- Deleting their account.

Easier SSO for members

When you claim a domain, any organization member accounts that have email addresses with a matching domain (e.g. **j.doe@mycompany.com**) will, during SSO, automatically bypass the step that would require them to enter an **SSO identifier**.