

MY ACCOUNT > TWO-STEP LOGIN >

Two-step Login via Duo

Weergeven in het Helpcentrum:

<https://bitwarden.com/help/setup-two-step-login-duo/>

Two-step Login via Duo

Two-step login using Duo is unique among [available two-step login methods](#) in that it can be enabled for a personal account (like the other methods) or enabled for an entire organization by [teams and enterprise organizations](#).

Setup Duo

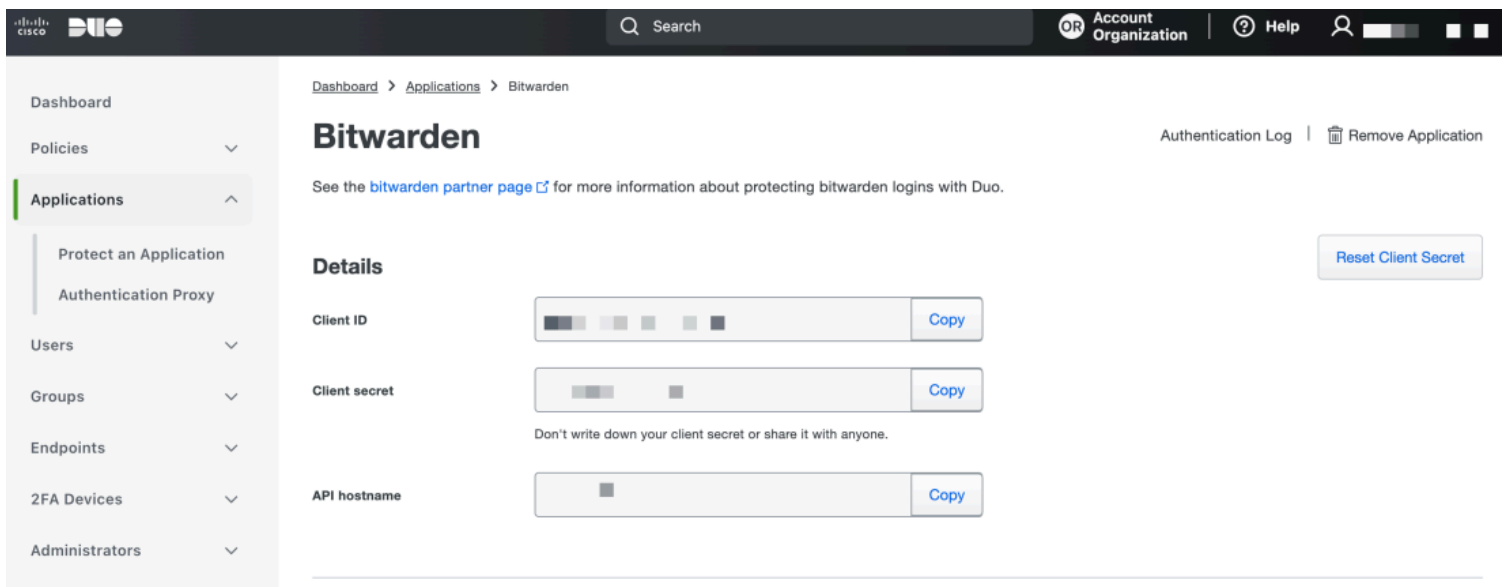
This article covers Duo setup for **Personal users**, **Organization users**, and **Organization admins**:

⇒Personal user

Retrieve Duo keys

You will need a Duo account in order to obtain some information required by Bitwarden to complete setup. [Sign up for free](#), or log in to your existing [Duo Admin Panel](#). To configure Duo:

1. In the left menu, navigate to **Applications**.
2. Select the **Protect an Application** button.
3. Find or search for **Bitwarden** in the applications list, and select the **Protect** button. You will be redirected to a Bitwarden application page:



Duo Bitwarden Application

Take note of the **Client ID**, **Client secret**, and **API Hostname**. You will need to reference these values when you setup Duo within Bitwarden.

Setup Duo in Bitwarden

⚠ Warning

Losing access to your two-step login device can permanently lock you out of your vault unless you write down and keep your two-step login recovery code in a safe place or have an alternate two-step login method enabled and available.

[Get your recovery code](#) from the **Two-step login** screen immediately after enabling any method. Additionally, users may create a Bitwarden [export](#) to backup vault data.

To enable two-step login using Duo as a personal user:






1. Log in to the Bitwarden web app.
2. Select **Settings** → **Security** → **Two-step login** from the navigation:

The screenshot shows the Bitwarden web interface. On the left is a dark blue sidebar with navigation options: Password Manager, Vaults, Send, Tools, Reports, Settings, My account, Security (highlighted), Preferences, Domain rules, Emergency access, Free Bitwarden Famili..., Password Manager, and Admin Console. The main content area is titled 'Security' and has three tabs: 'Master password', 'Two-step login' (selected), and 'Keys'. Below the tabs is the 'Two-step login' section, which includes a warning box with a yellow triangle icon. The warning text states: 'Setting up two-step login can permanently lock you out of your Bitwarden account. A recovery code allows you to access your account in the event that you can no longer use your normal two-step login provider (example: you lose your device). Bitwarden support will not be able to assist you if you lose access to your account. We recommend you write down or print the recovery code and keep it in a safe place.' Below the warning is a 'View recovery code' button. Underneath is a 'Providers' section with a list of authentication methods, each with an icon, a description, and a 'Manage' button: 'Email' (envelope icon), 'Authenticator app' (phone and screen icon), 'Passkey' (key icon), 'Yubico OTP security key' (Yubico logo), and 'Duo' (Duo logo).

Inloggen in twee stappen

3. Locate the **Duo** option and select the **Manage** button.

Providers

	Email Enter a code sent to your email.	Manage
	Authenticator app Enter a code generated by an authenticator app like Bitwarden Authenticator.	Manage
	Passkey Use your device's biometrics or a FIDO2 compatible security key.	Manage
	Yubico OTP security key Use a YubiKey 4, 5 or NEO device.	Manage
	Duo Enter a code generated by Duo Security.	Manage

Selecteer de knop *Beheren*

You will be prompted to enter your master password to continue.

4. Enter the following values retrieved from the Duo Admin Panel (see the above section in this tab):

- **Client ID** into the **Integration Key** field
- **Client Secret** into the **Secret Key** field
- Enter the **API Hostname**

5. Select the **Enable** button.

A green **Enabled** message should appear to indicate that Duo has been enabled for your vault. You can double-check by selecting the **Close** button and seeing that the **Duo** option has a green checkmark (✓) on it.

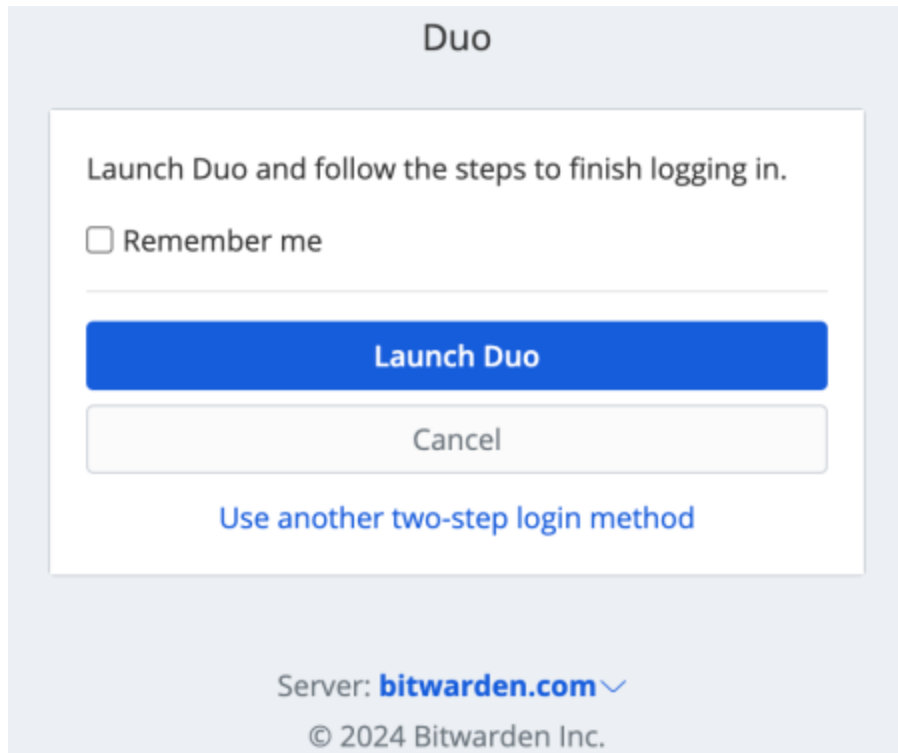
We recommend keeping your active web vault tab open before proceeding to test two-step login in case something was misconfigured. Once you have confirmed it's working, logout of all your Bitwarden apps to require two-step login for each. You will eventually be logged out automatically.

Note

Self-hosted instances operating on air-gapped networks may require additional setup in order to maintain server communication with Duo.

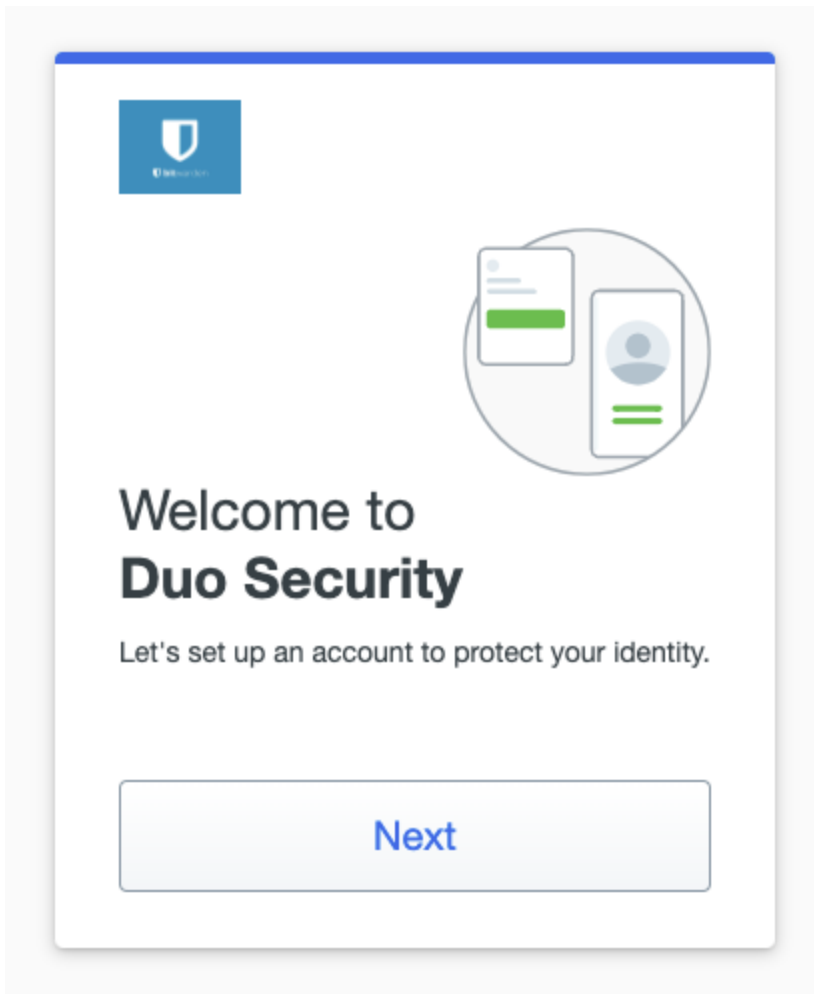
Register a device

Once Duo is setup, open the web vault. If Duo is your [highest-priority enabled method](#), you will be prompted to **Launch Duo** the next time you log on:



Launch Duo Individual

You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).



Duo 2FA setup

If you have not already downloaded the Duo mobile app, we recommend that you do so:

- [Download for iOS](#)
- [Download for Android](#)

⇒ **Organization user**

Register a device

Once your organization admin has setup Duo, you will be prompted to **Launch Duo** the next time you log on:

Duo (Organization)

Duo two-step login is required for your account.
Launch Duo and follow the steps to finish logging in.

Remember me

Launch Duo

Cancel

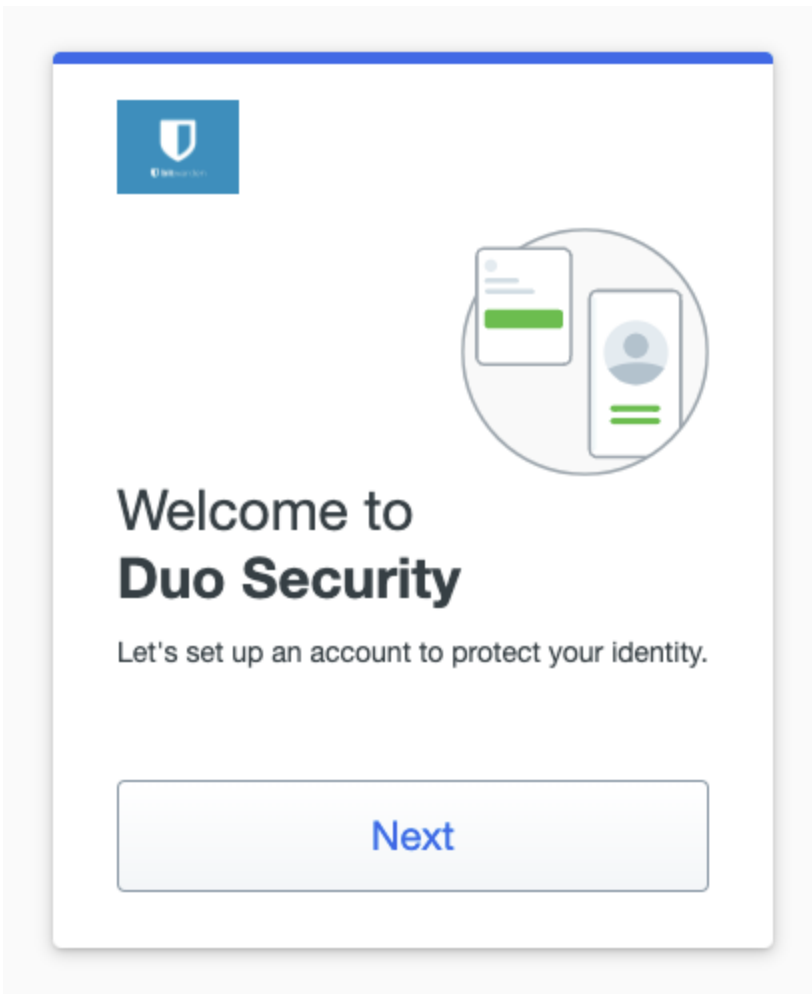
[Use another two-step login method](#)

Server: [bitwarden.com](#) ✓

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Launch Duo

You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).



Duo 2FA setup

 **Tip**

If you don't get asked by Duo to register a device, try logging in using an incognito or private browsing window.

If you haven't already downloaded the Duo mobile app, we recommend that you do so:

- [Download for iOS](#)
- [Download for Android](#)

⇒ **Organization admin**

Enabling Duo for an organization will prompt all enrolled members to register a device for Duo two-step login the next time they log in to the web vault.

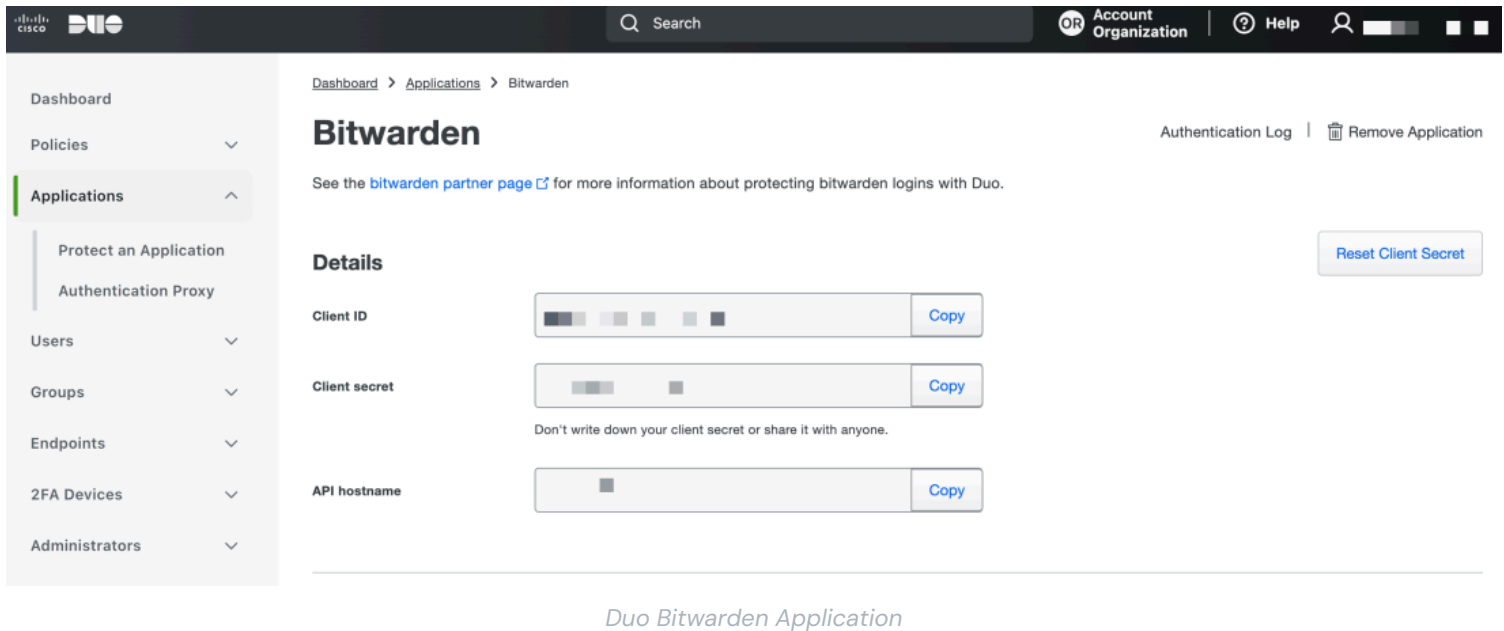
 **Note**

Bitwarden will only recognize users with email address usernames. Duo users that do not have an email address as their primary username will require one. Please reference [Duo Username Aliases Configuration Guide](#) for additional information and instructions.

Retrieve Duo keys

You will need a Duo account in order to obtain some information required by Bitwarden to complete setup. [Sign up for free](#), or log in to your existing [Duo Admin Panel](#). To configure Duo:

1. In the left menu, navigate to **Applications**.
2. Select the **Protect an Application** button.
3. Find or search for **Bitwarden** in the Applications list, and select the **Protect** button. You will be redirected to a Bitwarden application page:



Take note of the **Client ID**, **Client secret**, and **API Hostname**. You will need to reference these values when you setup Duo within Bitwarden.

Setup Duo in Bitwarden

Warning

Once you initially configure and setup Duo, it is **critically important** that you disable it for the organization before making any further application configuration changes from the Duo Admin Panel. To make configuration changes; disable Duo in Bitwarden, make the required changes in the Duo Admin Panel, and re-enable Duo in Bitwarden.

This is because Duo for organizations does not currently support [recovery codes](#). Instead, you will need to rely on the Duo Admin Panel to bypass two-step login for members who lose access to Duo. Altering the application configuration from the Duo Admin Panel while Duo is active risks losing the ability to bypass two-step login for you or your organization's members.

You must be an [organization owner](#) to setup Duo for your organization. To enable two-step login using Duo for your organization:

1. Log in to the Bitwarden web app.
2. Open the Admin Console using the product switcher:

The screenshot displays the Bitwarden web interface. On the left is a dark blue navigation sidebar with the following items: Password Manager, Vaults, Send, Tools, Reports, Settings, Password Manager (highlighted with a red circle), Secrets Manager (indicated by a red arrow), Admin Console, and Toggle Width. The main content area is titled 'All vaults' and features a 'FILTERS' sidebar with a search bar and a list of categories: All vaults (with sub-items: My vault, My Organiz..., Teams Org..., New organization), All items (with sub-items: Favorites, Login, Card, Identity, Secure note), Folders (with sub-items: No folder), and Collections (with sub-items: Default colle..., Default colle..., Trash). The main vault list has columns for 'All', 'Name', and 'Owner'. It contains five entries: 'Company Credit Card' (owner: My Organiz...), 'Personal Login' (owner: Me), 'Secure Note' (owner: Me), and 'Shared Login' (owner: My Organiz...). A 'New' button and a user profile icon are located at the top right of the vault list.

Product switcher

3. Select **Settings** → **Two-step login** from the navigation:

The screenshot shows the Bitwarden Admin Console interface. On the left is a navigation sidebar with options: My Organization, Collections, Members, Groups, Reporting, Billing, Settings, Organization info, Policies, Two-step login (highlighted), and Import data. The main content area is titled 'Two-step login' and contains the following text: 'Enforce Bitwarden Two-step Login options for members by using the [Two-step Login Policy](#). To enforce Two-step Login through Duo, use the options below.' Below this, it says: 'If you have setup SSO or plan to, Two-step Login may already be enforced through your Identity Provider.' Under the heading 'Providers', there is a card for 'Duo (Organization)' with the Duo logo, a description: 'Verify with Duo Security for your organization using the Duo Mobile app, SMS, phone call, or U2F security key.', and a 'Manage' button. In the top right corner, there is a QR code icon and a circular profile icon with 'BW'.

Manage Duo for organizations

4. Locate the **Duo (Organization)** option and select the **Manage** button.

5. You will be prompted to enter your master password to continue.

6. Enter the following values retrieved from the Duo Admin Panel:

- **Client ID** into the **Integration Key** field
- **Client Secret** into the **Secret Key** field
- Enter the **API Hostname**

7. Select the **Enable** button.

A green **Enabled** message should appear to indicate that Duo has been enabled for your vault. You can double-check by selecting the **Close** button and seeing that the **Duo** option has a green checkmark (✓) on it.

Note

Self-hosted instances operating on air-gapped networks may require additional setup in order to maintain server communication with Duo.

Register a device

Once Duo is setup, you and your organization members will be prompted to **Launch Duo** the next time you log on:

Duo (Organization)

Duo two-step login is required for your account.
Launch Duo and follow the steps to finish logging in.

Remember me

Launch Duo

Cancel

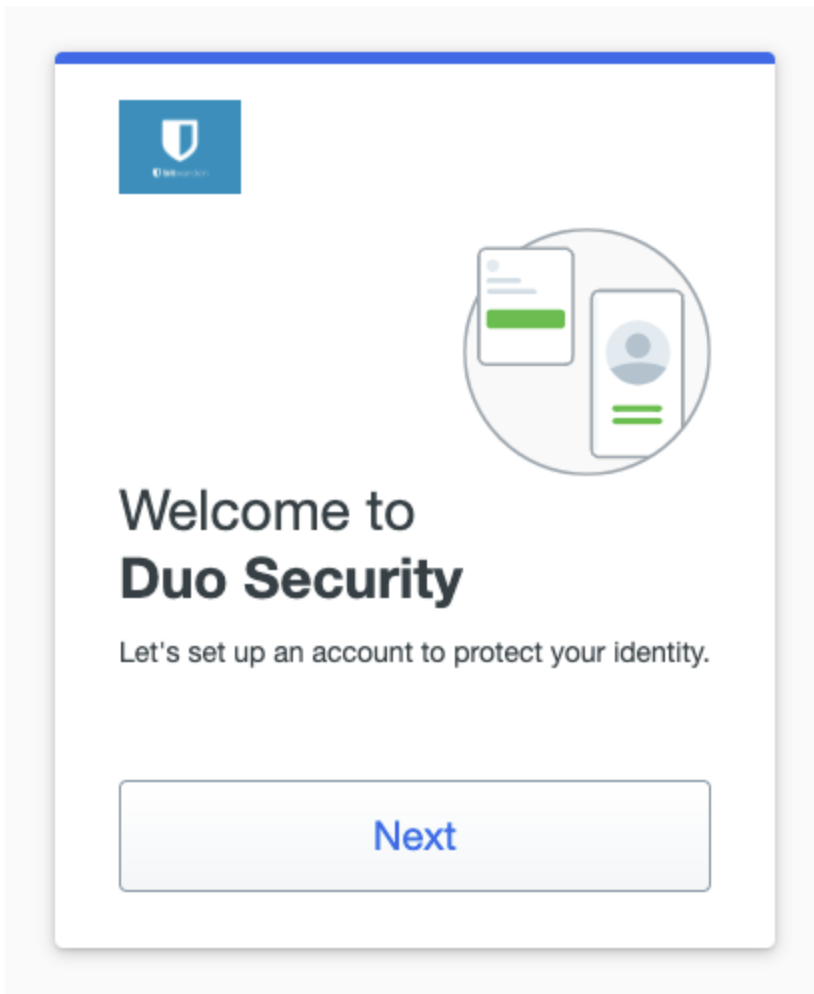
[Use another two-step login method](#)

Server: [bitwarden.com](#) ✓

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Launch Duo

You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).



Duo Setup Screen

Tip

If you don't get asked by Duo to register a device, try logging in using an incognito or private browsing window.

If you haven't already downloaded the Duo mobile app, we recommend that you do so:

- [Download for iOS](#)
- [Download for Android](#)

Use Duo

The following assumes that **Duo** is your [highest-priority enabled method](#). For organization members, **org-wide Duo is always the highest-priority method**. To access your vault using Duo two-step login:

1. Login to your Bitwarden vault on any app and enter your email address and master password. A prompt will ask you to **Launch Duo**. Once launched, a Duo screen will appear to begin your two-step login verification.
2. Depending on how you have configured Duo, complete the authentication request by:
 - Approving the **Duo Push** request from your registered device.

- Finding the six-digit verification code in your **Duo Mobile** app or **SMS** messages, and enter the code on the vault login screen.

 **Tip**

Check the **Remember Me** box to remember your device for 30 days. Remembering your device will mean you won't be required to complete your two-step login step.

You will not be required to complete your secondary two-step login step to **unlock** your vault once logged in. For help configuring log out vs. lock behavior, see [vault timeout options](#).