MY ACCOUNT > TWO-STEP LOGIN >

# Two-step Login via Duo

View in the help center: https://bitwarden.com/help/setup-two-step-login-duo/

## **U bit**warden

#### Two-step Login via Duo

Two-step login using Duo is unique among available two-step login methods in that it can be enabled for a personal account (like the other methods) or enabled for an entire organization by teams and enterprise organizations.

#### Setup Duo

This article covers Duo setup for Personal users, Organization users, and Organization admins:

#### ⇒Personal user

#### **Retrieve Duo keys**

You will need a Duo account in order to obtain some information required by Bitwarden to complete setup. Sign up for free, or log in to your existing Duo Admin Panel. To configure Duo:

- 1. In the left menu, navigate to **Applications**.
- 2. Select the Protect an Application button.
- 3. Find or search for **Bitwarden** in the applications list, and select the **Protect** button. You will be redirected to a Bitwarden application page:

			Q Search		OR Account Organization (?) Help	<u>م</u>
Dashboard		Dashboard > Applications > B	itwarden			
Policies	~	Bitwarden			Authentication Log	Remove Application
Applications	^	See the bitwarden partner page 🗅 for more information about protecting bitwarden logins with Duo.				
Protect an Application		Details				Reset Client Secret
Users	~	Client ID		Сору		
Groups	~	Client secret		Сору		
Endpoints	$\sim$		Don't write down your client secret or share it with anyo	ne.		
2FA Devices	~	API hostname		Сору		
Administrators	~					

Duo Bitwarden Application

Take note of the **Client ID**, **Client secret**, and **API Hostname**. You will need to reference these values when you setup Duo within Bitwarden.

#### Setup Duo in Bitwarden

#### **△** Warning

Losing access to your two-step login device can permanently lock you out of your vault unless you write down and keep your two-step login recovery code in a safe place or have an alternate two-step login method enabled and available.

Get your recovery code from the **Two-step login** screen immediately after enabling any method. Additionally, users may create a Bitwarden export to backup vault data.

## **U bit**warden

To enable two-step login using Duo as a personal user:

- 1. Log in to the Bitwarden web app.
- 2. Select **Settings** → **Security** → **Two-step login** from the navigation:

Password Manager	Security			888 BW			
🗇 Vaults	Master password	Two-step login	Keys				
🗇 Send	Two_stop logi	in					
$\ll$ Tools $\sim$	iwo-step login						
<b>፰ Reports</b>	Secure your account by requiring an additional step when logging in.						
🕸 Settings 🛛 🔿	Warning Setting up two-step login can permanently lock you out of your Bitwarden account. A recovery code allows you to access						
My account	your account in the event that you can no longer use your normal two-step login provider (example: you lose your device). Bitwarden support will not be able to assist you if you lose access to your account. We recommend you write down or print						
Security	the recovery code and keep it in a safe place.						
Preferences	View recovery code						
Domain rules							
Emergency access	Providers						
Free Bitwarden Famili		<b>Email</b> Enter a code sent to y	our email.	Manage			
		Authenticator app Enter a code generate Authenticator.	d by an authenticator app like Bitwarden	Manage			
		<b>Passkey</b> Use your device's bion	netrics or a FIDO2 compatible security key.	Manage			
🔒 Password Manager	yubico	Yubico OTP security Use a YubiKey 4, 5 or N	ey IEO device.	Manage			
Admin Console		Duo Enter a code generate	d by Duo Security.	Manage			
More from Bitwarden		Serve Benerate					

Two-step login

3. Locate the **Duo** option and select the **Manage** button.



#### Providers

Ê	Email Enter a code sent to your email.	Manage
	<b>Authenticator app</b> Enter a code generated by an authenticator app like Bitwarden Authenticator.	Manage
	Passkey Use your device's biometrics or a FIDO2 compatible security key.	Manage
yubico	<b>Yubico OTP security key</b> Use a YubiKey 4, 5 or NEO device.	Manage
DUO	Duo Enter a code generated by Duo Security.	Manage

Two-step login providers

You will be prompted to enter your master password to continue.

- 4. Enter the following values retrieved from the Duo Admin Panel (see the above section in this tab):
  - Client ID into the Integration Key field
  - Client Secret into the Secret Key field
  - Enter the API Hostname
- 5. Select the **Enable** button.

A green Enabled message should appear to indicate that Duo has been enabled for your vault. You can double-check by selecting the **Close** button and seeing that the **Duo** option has a green checkmark ( $\checkmark$ ) on it.

We recommend keeping your active web vault tab open before proceeding to test two-step login in case something was misconfigured. Once you have confirmed it's working, logout of all your Bitwarden apps to require two-step login for each. You will eventually be logged out automatically.

#### (i) Note

Self-hosted instances operating on air-gapped networks may require additional setup in order to maintain server communication with Duo.

#### **Register a device**

Once Duo is setup, open the web vault. If Duo is your highest-priority enabled method, you will be prompted to Launch Duo the next time you log on:

Duo
Launch Duo and follow the steps to finish logging in.
Launch Duo
Cancel
Use another two-step login method
Server: <b>bitwarden.com</b> $\checkmark$
© 2024 Bitwarden Inc.

You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).





If you have not already downloaded the Duo mobile app, we recommend that you do so:

- Download for iOS
- Download for Android

#### ⇒Organization user

#### **Register a device**

Once your organization admin has setup Duo, you will be prompted to Launch Duo the next time you log on:



You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).



Duo 2FA setup

#### **₽** Tip

If you don't get asked by Duo to register a device, try logging in using an incognito or private browsing window.

If you haven't already downloaded the Duo mobile app, we recommend that you do so:

- Download for iOS
- Download for Android

#### $\Rightarrow$ Organization admin

Enabling Duo for an organization will prompt all enrolled members to register a device for Duo two-step login the next time they log in to the web vault.

#### (i) Note

Bitwarden will only recognize users with email address usernames. Duo users that do not have an email address as their primary username will require one. Please reference Duo Username Aliases Configuration Guide for additional information and instructions.

#### **Retrieve Duo keys**

You will need a Duo account in order to obtain some information required by Bitwarden to complete setup. Sign up for free, or log in to your existing Duo Admin Panel. To configure Duo:

- 1. In the left menu, navigate to Applications.
- 2. Select the Protect an Application button.
- 3. Find or search for **Bitwarden** in the Applications list, and select the **Protect** button. You will be redirected to a Bitwarden application page:

		Q Search		OR Account Organization	? Help	2
Dashboard	Dashboard > Applications > Bi	twarden				
Policies 🗸	Bitwarden			Authentica	tion Log	Remove Application
Applications ^	See the bitwarden partner pag	See the bitwarden partner page 🗅 for more information about protecting bitwarden logins with Duo.				
Protect an Application Authentication Proxy	Details					Reset Client Secret
Users V	Client ID		Сору			
Groups 🗸	Client secret		Сору			
Endpoints 🗸		Don't write down your client secret or share it with anyone.				
2FA Devices 🗸	API hostname		Сору			
Administrators $\lor$						

Duo Bitwarden Application

Take note of the **Client ID**, **Client secret**, and **API Hostname**. You will need to reference these values when you setup Duo within Bitwarden.

#### Setup Duo in Bitwarden

#### ▲ Warning

Once you initially configure and setup Duo, it is **critically important** that you disable it for the organization before making any further application configuration changes from the Duo Admin Panel. To make configuration changes; disable Duo in Bitwarden, make the required changes in the Duo Admin Panel, and re-enable Duo in Bitwarden.

This is because Duo for organizations does not currently support recovery codes. Instead, you will need to rely on the Duo Admin Panel to bypass two-step login for members who lose access to Duo. Altering the application configuration from the Duo Admin Panel while Duo is active risks losing the ability to bypass two-step login for you or your organization's members.

You must be an organization owner to setup Duo for your organization. To enable two-step login using Duo for your organization:

- 1. Log in to the Bitwarden web app.
- 2. Open the Admin Console using the product switcher:

Password Manager	All vaults			New 🗸	BW
🗇 Vaults			News	0	
🖉 Send			Name	Owner	:
$\ll$ Tools $\sim$	Q Search vau	AZIV	Company Credit Card Visa, *4242	My Organiz	÷
₩ Reports	<ul> <li>✓ All vaults</li> </ul>		Personal Login		
Settings	My Vault	0 3	myusername	Me	:
	gia Teams Org : + New organization		Secure Note	Me	:
	<ul> <li>✓ All items</li> <li>☆ Favorites</li> <li>④ Login</li> <li>□ Card</li> <li>☑ Identity</li> <li>□ Secure note</li> </ul>		Shared Login sharedusername	My Organiz	÷
<ul> <li>Password Manager</li> <li>Secrets Manager</li> <li>Admin Console</li> <li> <sup>™</sup> Toggle Width     </li> </ul>	<ul> <li>Folders</li> <li>No folder</li> <li>Collections</li> <li>Default colle</li> <li>Default colle</li> <li>Trash</li> </ul>				
		Product s	switcher		

3. Select **Settings**  $\rightarrow$  **Two-step login** from the navigation:

![](_page_10_Picture_2.jpeg)

#### Manage Duo for organizations

- 4. Locate the Duo (Organization) option and select the Manage button.
- 5. You will be prompted to enter your master password to continue.
- 6. Enter the following values retrieved from the Duo Admin Panel:
  - Client ID into the Integration Key field
  - Client Secret into the Secret Key field
  - Enter the API Hostname
- 7. Select the Enable button.

A green Enabled message should appear to indicate that Duo has been enabled for your vault. You can double-check by selecting the **Close** button and seeing that the **Duo** option has a green checkmark ( </ ) on it.

#### (i) Note

Self-hosted instances operating on air-gapped networks may require additional setup in order to maintain server communication with Duo.

#### **Register a device**

Once Duo is setup, you and your organization members will be prompted to Launch Duo the next time you log on:

![](_page_11_Figure_2.jpeg)

You will be asked to register a two-step login device, follow the on-screen prompts to configure a secondary device to use Duo (for example, what type of device to register and whether to send an SMS or push notification).

![](_page_12_Picture_2.jpeg)

![](_page_12_Figure_3.jpeg)

#### **∂** Tip

If you don't get asked by Duo to register a device, try logging in using an incognito or private browsing window.

If you haven't already downloaded the Duo mobile app, we recommend that you do so:

- Download for iOS
- Download for Android

#### Use Duo

The following assumes that **Duo** is your highest-priority enabled method. For organization members, **org-wide Duo is always the highest-priority method**. To access your vault using Duo two-step login:

- 1. Login to your Bitwarden vault on any app and enter your email address and master password. A prompt will ask you to **Launch Duo**. Once launched, a Duo screen will appear to begin your two-step login verification.
- 2. Depending on how you have configured Duo, complete the authentication request by:
  - Approving the Duo Push request from your registered device.

• Finding the six-digit verification code in your Duo Mobile app or SMS messages, and enter the code on the vault login screen.

#### 🖓 Tip

Check the **Remember Me** box to remember your device for 30 days. Remembering your device will mean you won't be required to complete your two-step login step.

You will not be required to complete your secondary two-step login step to **unlock** your vault once logged in. For help configuring log out vs. lock behavior, see vault timeout options.