

Get Started with Bitwarden: Reseller or MSP

View in the help center:
<https://bitwarden.com/help/get-started-provider/>

Get Started with Bitwarden: Reseller or MSP

At Bitwarden, we love our partners! Look no further if you're an Managed Service Provider (MSP) or reseller who wants to get started managing Bitwarden organizations for your customers:

⇒ Provider admin

Become a partner

Becoming a member of the Bitwarden Partner Program is quick and easy. Our partnership program has been designed to maximize your success across a wide range of shared priorities, strategic requirements, and customer benefits. [Get started today.](#)

Note

If you're an admin joining an existing provider, use the provider invitation in your email inbox to log in or create a new Bitwarden account.

Your master password

During sign-up, you'll create a master password for logging in to Bitwarden. It's important that your master password is:

- **Memorable:** Bitwarden employees and systems have **no** knowledge of, way to retrieve, or way to reset your master password. **Do not forget your master password!**
- **Strong:** A longer, more complex, and less common password is the best way to protect your account. Bitwarden provides a free [password strength testing tool](#) to test the strength of some memorable passwords you are considering.

Get to know the Provider Portal

The Provider Portal is an all-in-one management experience that enabled providers to manage customers' Bitwarden organizations at scale. It streamlines administration tasks by centralizing access and support for each client, as well as allowing you to create new ones as your business grows:

The screenshot shows the Bitwarden Provider Portal interface. On the left is a navigation sidebar with the Bitwarden logo and 'Provider Portal' text. The sidebar menu includes: Clients (selected), Manage (with a sub-menu for Members and Event logs), Billing (with a sub-menu for Subscription and Billing history), and Settings. The main content area is titled 'Clients' and features a search bar, a '+ Add new organization' button, and a user profile icon labeled 'BW'. Below this is a table with the following data:

Client	Assigned	Used	Remaining	Plan
My Client's Organization	15	1	14	Enterprise
Second Client's Organization	20	1	19	Teams
Third Client's Organization	10	1	9	Enterprise

Provider Portal

Invite your provider team

Every all-star Provider needs an all-star team. Start inviting your employees from the **Manage** → **Members** view to [round out your client management team](#):

<input type="checkbox"/>	All	Name	Role	
<input type="checkbox"/>	BW	Brett Warden	Provider admin	⋮
<input type="checkbox"/>	BW	Betty Warden	Service user	⋮
<input type="checkbox"/>	BW	Billy Warden	Needs confirmation Service user	⋮
<input type="checkbox"/>	DE		Invited Service user	⋮

Add a provider user

Services users can fully manage any client organizations, while **Provider admins** can do the same and additionally manage your Provider setup and billing. For protective redundancy, we recommend including at least one other Provider admin on your team.

Onboard clients

As a Provider admin, you'll have the ability to fully manage all aspects of a client organization on behalf of your customers, including setting up their [collection](#) and [group](#) structure, [importing data](#), and setting up [policies](#) and [SSO](#).

Learn how to [create new Client Organizations](#) and take a look at the [first steps toward configuring a successful Client Organization](#).

Manage client subscriptions

As a Provider admin, one of your key roles will be to manage the subscriptions and seat counts of your client organizations. [Learn more here](#).

Dig into client administration

Client organizations allow your customers to securely share passwords, credit cards, and more, and give you the tools to manage these things on their behalf. There's a lot you can do, but here are some [key day-to-day tasks you'll tackle as a Provider](#).

⇒Service user

Join your provider

Check your inbox for an invitation to your new organization! If you already have an existing account, great! All you need to do is accept the invitation. If you don't, you will be prompted to create an account after you accept the invitation.

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Provider Portal

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⇒ Reseller

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Get acquainted with organization types

As a reseller, most of your customers will pursue either Teams or Enterprise Organizations. Learn more about the unique features of each plan using our [comparison chart](#).

Learn about Bitwarden

Trusted by millions, Bitwarden can help your customers drive collaboration, boost productivity, and share data securely, whether within the same organization or externally. For your clients, some of the most popular features that Bitwarden Password Manager offers are:

- **Easy import:** [Import](#) your company's shared credentials from almost any password management solution.
- **User management integrations:** Sync end-users to your Bitwarden organization using one of many [system for cross-domain identity management \(SCIM\)](#) or [direct-to-directory](#) integrations.
- **Login with SSO:** [Authenticate your end-users with your existing single sign-on \(SSO\)](#) setup through any SAML 2.0 or OIDC identity provider.
- **Robust policies:** Enforce security practices for your end-users, like setting up the ability for admins to [recover lost accounts](#), using [enterprise policies](#).

Bitwarden is committed to building security-first products. Password Manager is:

- **Open source:** All source code is hosted on GitHub and is free for anyone to review and audit. Third-party auditing firms and security researchers are paid to do so regularly.
- **End-to-end encrypted:** All encryption and decryption of vault data is done client-side, meaning no sensitive data ever hits our servers unencrypted.
- **Zero-knowledge encrypted:** Bitwarden team members can't see your vault data, including data like URLs that other password managers don't encrypt, or your master password.