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Clear Sync Cache

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Directory Connector keeps a local cache while syncing changes to your Bitwarden organization. This cache helps Directory Connector to **only send the deltas between the two directories** (before / after).

If you encounter sync errors, or if a particular directory change is not being synced as expected, you should clear this cache. Clearing the cache will trigger a full sync to occur during the next sync operation. To clear the local cache:

⇒Desktop

From the Directory Connector desktop app:

1. Select the **More** tab.

2. In the Other section, select the **Clear Sync Cache** button.

⇒CLI

Use the following command:

```Bash
bwdc clear-cache
```